



Coast Guard Credit Cooperative

National Headquarters, Philippine Coast Guard
139 25th Street, Port Area, Manila 1018

MEMORANDUM CIRCULAR NO. 2024 - 03
Series of 2024

SUBJECT : COAST GUARD CREDIT COOPERATIVE CODE OF ETHICS
AND GOVERNANCE

DATE : March 22, 2024

CODE OF ETHICS AND GOOD GOVERNANCE

In accordance with the State's policy to foster the creation and growth of cooperatives as a practical vehicle for promoting self-reliance and harnessing people's power towards the attainment of equity, sustainable economic development, and social justice, this cooperative, in its Resolution No. ____ dated ____ approved the promulgation and implementation of this Code, which shall be applicable to all members, officers, and employees.

ARTICLE 1. PREAMBLE

Section 1. Title

This Code shall be known as the **COAST GUARD CREDIT COOPERATIVE CODE OF ETHICS AND GOOD GOVERNANCE**

Section 2. Declaration of Policy

All Directors, Officers, Employees, and Members of this cooperative shall abide by this Code. They shall serve and participate as stakeholders with utmost professionalism, commitment, integrity, morality, and nationalism.

ARTICLE II. VISION

Section 1. Vision

The vision statement of COAST GUARD CREDIT COOPERATIVE states: " To promote and manage Coast Guard Credit Cooperative (CGCC) as a viable vehicle for the upliftment of the quality of life of its members in the true spirit of cooperativism."



ARTICLE III. MISSION

Section 1. Mission

The mission statement of COAST GUARD CREDIT COOPERATIVE is: "To pool the resources, increase the income and purchasing power of the members by encouraging savings, lending, and promoting thrift in order to stimulate capital formation for the development and productive activities of the cooperative."

ARTICLE IV. THE BOARD OF DIRECTORS

Section 1. Composition of the Board

The Board shall be composed of seven (7) members elected by the GA for a term fixed in the by-laws not exceeding two (2) years. They shall hold office until their successors are duly elected and qualified or until duly removed for cause.

Section 2. Prime Decision Center

The BOD is primarily responsible for the governance of the cooperative. The administration and management of the affairs of the cooperative are within the duty and power of the Board. In the absence of fraud, bad faith, or negligence, which will amount to a breach of contract, the members cannot interfere with the exercise of cooperative judgment by the Board relating to the management of the cooperative. However, management powers refer only to management prerogatives to ordinary cooperative transactions. Some powers reserved to the members cannot be exercised solely by the directors until they are approved or ratified by the members.

Section 3. Diligence of a Good Father of a Family

In the performance of its duties and responsibilities, the BOD should take into consideration the welfare and well-being of the general membership and its employees, as well as the advancement of the cooperative, the community, and the nation in the formulation of resolutions and policies. As such, it should exercise its functions with due care and prudence like a good father of a family and must be thoroughly knowledgeable on the management and operation of its cooperative. Specifically, it should:

- 3.1 Adopt bold and aggressive policies that can withstand the rigors of public scrutiny and a policy of transparency for the welfare of the general membership;
- 3.2 Seek new and better ways to make the cooperative responsive, viable, and progressive;
- 3.3 Coordinate with the committees and management to effect harmonious business operations;



- 3.4 Be supportive of the union's and federation's program and activities where its cooperative is a member;
- 3.5 Respect the powers of the General Manager or Chief Executive Officer as duly defined in the Articles of Cooperation and By-laws of the cooperative;
- 3.6 Must not engage in the business which directly competes with the business of the cooperative;
- 3.7 Must not be an officer of any cooperative whose business conflicts with the cooperative's line of business, except in secondary organizations like the Federation.

Section 4. Director's Roles

As the one responsible for ensuring that the cooperative is governed and managed prudently to meet its obligations to members, the community, and the country, the following guidelines should be observed by the Board in the performance of its roles: The roles of the Board are to be clearly defined and documented. These should include the following: Setting the cooperative Mission & Vision, approving the strategic plan, ensuring a framework for adequate internal controls, reviewing management performance, and setting standards;

- 4.1 All directors must objectively make decisions in the interests of the cooperative;
- 4.2 If authority to make decisions on any board matters is delegated by the Board to an executive committee, if any, such delegation should be documented;
- 4.3 The Board should meet regularly and as warranted by circumstances. The meetings of the Board or the respective Committees, as the case may be held in the year, as well as the attendance of every board member at these meetings, should be disclosed in the annual report to the general assembly;
- 4.4 Directors shall make every effort to attend all Board meetings and shall not absent themselves without valid reasons;
- 4.5 Directors should be given appropriate orientation following their assumption of office so that they are familiar with their roles and responsibilities. The cooperative should ensure that they are familiarized with relevant laws and regulations and have undergone the mandatory training that will help them fulfill their roles and responsibilities;
- 4.6 The Board should be responsible for the appointment and removal upon due process of the Management staff;



- 4.7 The Board should report to the Annual General Assembly Meeting on key activities occurring since the last meeting and matters required under RA 9520 and its Revised IRR, including the proposed distribution of net surplus and the work of the Board in the preceding financial year; and
- 4.8 The Board should ensure that all Board meetings are properly recorded.

Section 5. The Board and Committee Composition shall consider the following parameters:

- 5.1. Financial management skills, when applicable, and the character of the Board and Committee members;
- 5.2. Directors and Committee Members are committed to the mission of the cooperative;
- 5.3. Directors and Committee Members' ability and willingness to fulfill duties of care, loyalty, and obedience;
- 5.4. Directors and Committee Members committed to developing knowledge and skills of new existing members; and
- 5.5. Directors and Committee Members performance evaluations.

Section 6. The Chairperson and the General Manager

To ensure a balance of power and authority, there should be a clear division of responsibilities between the chairperson and the general manager following the provisions of Rule 7 of the Revised IRR. The Chairperson should, among other things:

- 6.1 Lead the Board to ensure its effectiveness;
- 6.2 Ensure that the rules on parliamentary procedures are followed;
- 6.3 Ensure that the members of the committees are performing their duties and responsibilities;
- 6.4 Ensure that the Directors receive accurate, timely, and clear information;
- 6.5 Ensure effective communication with members;
- 6.6 Encourage constructive relations between the Board and Management;
- 6.7 Facilitate the effective contribution of directors;
- 6.8 Promote high standards of governance; and

6.9 Ensure that policies are given to management and are implemented.

Section 7. Board-Management Relations

- 7.1. It is to be emphasized that the relationship between an elected Board and professional management is complementary and mutually reinforcing;
- 7.2. The General Manager shall be the Chief Executive Officer (CEO) of the cooperative but shall not be a member of the Board. He/she is responsible for the implementation of the BOD policy. Among his/her major responsibilities is to keep the BOD informed; and
- 7.3. The relationship between the BOD and management must be clear about each party's roles and responsibilities and about their complementarity. The BOD exercises this responsibility by drawing on the institutional memory of directors, making binding decisions as a group, and maintaining a prudent distance from daily operations.

Section 8. Access to Information

Board members should be provided with complete and timely information prior to Board meetings.

- 8.1. Management should furnish the Board with complete information in a timely manner to enable the Board to make key decisions.
- 8.2. Information provided should include background or explanatory information relating to matters to be brought before the Board, copies of disclosure documents, budgets, plans, and monthly internal financial statements. In respect of budgets, any material variance between the projections and actual results should also be disclosed and explained.
- 8.3. The secretary's role should be clearly defined and include responsibilities for ensuring that all meetings and Board procedures are followed and in compliance with existing rules and regulations. The secretary should attend all meetings. In his/her absence, the Chairperson should designate his/her substitute from outside the Board.

Section 9. Internal Control Responsibilities of the Board

The Board should ensure that the Management maintains a sound internal control system to safeguard the members' interests and the cooperative's assets.

- 9.1 The control environment is composed of:
 - a. The Board which ensures that the cooperative is appropriately and effectively managed and controlled;



- b. The Management that actively manages and operates the cooperative in a sound and prudent manner;
- c. The organizational and procedural control supported by an effective management information system and risk management reporting system; and
- d. The independent audit mechanisms monitor the adequacy and effectiveness of the organization's governance, operations, and information systems, including the reliability and integrity of financial and operational information, the effectiveness and efficiency of operations, the safeguarding of assets, and compliance with laws, rules, regulations, and contracts.

9.2 The minimum internal control mechanisms for the Board's oversight responsibility may include:

- a. Defining the duties and responsibilities of the General Manager;
- b. Selecting or approving an individual with appropriate ability, integrity, and experience to fill the General Manager role;
- c. Reviewing proposed senior management appointments;
- d. Ensuring the selection, appointment, and retention of qualified and competent management; and
- e. Reviewing the cooperative's personnel and human resource policies and sufficiency, conflict of interest situations, changes to the compensation plan for employees and officers, and management succession plan.

9.3 The minimum internal control mechanisms for management's operational responsibility would center on the General Manager, being ultimately accountable for the cooperative's organizational and procedural controls.

Section 10. Committees of the Cooperative

The Committees of the cooperative shall be constituted in aid of good cooperative governance. In the performance of their respective duties and responsibilities as provided in the Revised IRR of RA 9520, the Articles of Cooperation and By-laws, the committees should:

10.1 Formulate their sound policies subject to the approval of the Board of Directors or course through it for the approval of the General Assembly;



10.2 Prepare an annual program of activities to be approved by the Board of Directors and to be integrated with the Cooperative's annual plan and budget; and

10.3 Actively pursue the development of its members, promote the understanding of the affairs of the cooperative, and foster harmonious relationships and cooperation.

Section 11. Potential Areas of Conflict

The Board should establish clear written policies requiring directors, officers, committee members, and management staff to declare their interests to avoid conflicts of interest in their dealings within and without the cooperative, following the relevant provisions of RA 9520.

Section 12. Compensation and Per Diem of Directors and Officers

There should be formal and transparent procedures for developing policies on compensation and per diem payments to directors and officers. No director/officer should individually decide on his/her own compensation and per diem. The Board should seek to ensure that the compensation/per diem policies are in line with the cooperative's development plan, strategic objectives, and values. In determining the amount of compensation/per diem of the Directors and officers of the cooperative, the following should be considered:

- a. The obligations, duties, functions, and responsibilities of the position;
- b. The volume of business and the financial capacity of the cooperative;
- c. The existing laws and issuances regarding the grant of compensation to cooperative directors and officers.

The Board should adopt a disclosure policy on compensation/per diem and the procedure for setting compensation/per diem in the cooperative's annual report.

ARTICLE V. OFFICERS OF THE COOPERATIVE

Section 1. Duties and Responsibilities of the Officers

The cooperative shall have a Chairman, Vice-Chairman, Treasurer, and Secretary who shall serve according to the functions of their respective offices as provided in the Revised IRR of RA 9520 and in Cooperative by-laws.

ARTICLE VI. THE MANAGEMENT STAFF

Section 1. Appointment of Members of the Management Staff

The Board of Directors may appoint the members, or some members, of the management staff and fix the compensation and tenure of their office. The appointment may be delegated to the General Manager, subject to review and such other limitations set by the Board of Directors. Other members of the management staff may be proposed and/or appointed by the General Manager and subject to the approval/review of the Board of Directors. The qualifications, duties and responsibilities, salaries, and terms of office of the additional staff shall be approved by the Board.

Section 2. General Duties and Responsibilities

The manager and other members of the management staff, in the performance of their duties and responsibilities, as stated in the by-laws and in the Revised IRR of RA 9520, should be of good moral character, honest, dedicated, and committed to the cooperative. Therefore, they have to give the best possible service to the members and officers of the cooperative. Among others, they must:

- 2.1 Observe the cooperative's existing policies and procedures;
- 2.2 Subject themselves to management policies and should not be beholden to any member of the board and inhibit themselves from campaigning during the cooperative elections;
- 2.3 Take the initiative to develop themselves, and undergo training, seminars, and other manners of education to improve their competence and perspective;
- 2.4 In matters relating to cooperative business, all employees should place the interest of the cooperative ahead of his/her own personal interests; and
- 2.5 Refrain from:
 - a. Using cooperative funds or assets for any unlawful and unethical purposes;
 - b. Engaging in activities inimical to the interest of the cooperative; such as but not limited to; the establishment of undisclosed or unrecorded funds; engaging in any arrangement that results in making false or artificial in the books or records of the cooperative; bribing or causing others to bribe public officials to advance, promote, or expedite the interest of the cooperative interests, a bribe is defined as anything such as money, property of favor offered to induce that person to act dishonestly; and
 - c. Using the cooperative for personal interest.



ARTICLE VII. THE GENERAL ASSEMBLY

Section 1. The Role of the General Assembly

The General Assembly is the highest policy-making body of the cooperative. All authority within the cooperative emanates from it as provided for in its articles and by-laws. As the supreme body, the interest of the members must be protected at all times whereby:

The ELECOM shall determine and announce the date and duration of the voting period.

- a. any business to be undertaken must be embodied in an annual plan, program, and budget that must be approved by the General Assembly. New business not included in the plan approved in the last general assembly and believed to be profitable, may be undertaken by the Board of Directors and must be reported and ratified at the next General Assembly Meeting; and
- b. a policy of transparency must always be maintained whereby books of accounts and minutes of Board of Directors meetings are properly kept and made accessible to members, and regular financial statements are religiously prepared and made known to the members and other parties interested in the cooperative's operation as authorized by law or the Board of Directors.

No officer or member shall bring any complaint against any officers, members and the cooperative itself before the appropriate administrative agency or the courts unless the General Assembly has discussed and decided the matter with finality.

A member who refuses to abide by the decision of the General Assembly may be subjected to disciplinary action, such as suspension of rights and privileges or termination of membership, only after due notice and hearing.

The foundation of a cooperative is cooperation. Therefore, any member who cannot respect the decisions of the General Assembly has no place in the organization and may be subjected to disciplinary action.

ARTICLE VIII. CODE OF CONDUCT FOR INDIVIDUAL MEMBERS

Section 1. Standard of Personal Conduct

In his/her dealing, a cooperative member is expected to:

- 1.1. Be respectful and observe proper decorum considering the organizational hierarchy;
- 1.2. Be receptive to constructive criticisms by developing and maintaining emotional maturity and stability.
- 1.3. Be actively involved in cooperative and community affairs; and



1.4. Refrain from:

- a. Giving and receiving gifts to obtain or in exchange for favor (bribery or being the recipient of bribery);
- b. Engaging in activities inimical to the interest of the cooperative; and
- c. Using the cooperative for personal interest.

Section 2. Members' Rights, Privileges and Responsibilities

Every member should exercise his/her rights and privileges and perform his/her duties as defined in the by-laws.

ARTICLE IX. ACCOUNTABILITY AND AUDIT

Section 1. Accountability

The Board should ensure that the cooperative has a sound financial management system and complies with the applicable rules and regulations to ensure accountability and effective use of resources. The Board should present a balanced assessment of the cooperative's performance, financial standing plans and achievements. The following guidelines should therefore be observed:

- 1.1 The assessment of the cooperative's performance, financial standing, plans and achievements may extend to any mandatory reports, reports to members and reports to other agencies of the government (if required).
- 1.2 The Management staff should provide all members of the Board with management reports on a monthly basis.
- 1.3 The Board shall make sure that the annual budget is appropriate for the activities of the cooperative and monitor regularly its budget expenditure.

ARTICLE X. CAPITAL, ASSETS AND FUNDS

Section 1. Asset Management

The Board should ensure that the cooperative's assets are wisely managed for the members' best interest. For this purpose, proper observance should be made on the following guidelines:

- 1.1 The Board should ensure that the Management of the cooperative has written financial policies and procedures in place to protect its assets. The Management should ensure that the cooperative operates on a financially sound basis, including sufficient liquidity and capital adequacy.



- 1.2 Should the cooperative undertake developmental projects, Management should ensure that the optional fund is sufficiently funded. The cooperative should disclose the size, purpose, and planned capital development/acquisition timeline.
- 1.3 There should be written investment policies and procedures that are approved by the GA and reviewed by the Board periodically. A review of the performance of the investment should be carried out.
- 1.4 Before the cooperative embark on fundraising exercises, the Board should ensure that Management reviews the need and purpose for additional funds from members and/or other parties and obtains the Board's approval.


ARTICLE XI. COOPERATIVE COMMUNICATIONS: COMMUNICATIONS WITH MEMBERS AND STAKEHOLDERS

Section 1. Access to Information

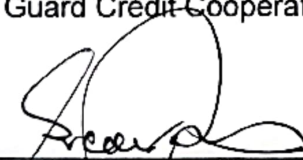
Relevant information should be made available to members to enable them to make informed decisions. The Board should ensure that there is a clearly written policy for relevant information to be provided to members. Such information can include the by-laws, the latest audited financial statements, and annual reports. Annual reports should be made available in the cooperative's office for members' information or on the webpage, if any.

Policy Approval

This CGCC CODE OF ETHICS AND GOOD GOVERNANCE POLICY is hereby approved and adopted by the Board of Directors of the Coast Guard Credit Cooperative on this day, March 22, 2024.



Chairperson, Board of Directors
Coast Guard Credit Cooperative



General Manager
Coast Guard Credit Cooperative

SUBSCRIBED AND SWORN TO before me
THIS DAY 19 SEP 2024 in MANILA



Atin Itol

CGCC CODE OF ETHICS AND GOOD GOVERNANCE POLICY 2024
PAGE NO. 12
BOOK NO. 12
SERIES OF 20

ATTY. JOHN EDWARD T. ANG
NOTARY PUBLIC for City of Manila - until 12/31/2024
Notarial Commission No. 2023-091
2nd Floor Midland Plaza Hotel, 10th St., Ermita, Manila
PTR No. 1585723-A, 13, 2nd / Mla.
ROLL NO. 62731 / MC No. 11-0011675
TIN No. 252-27-193-00000

Page 11 of 11